



# SOGI: Learning Modules

## Providing Quality Care to Lesbian, Gay, Bisexual, and Transgender Patients:

### An Introduction for Staff Training

In this module, you will learn ways to provide affirming and inclusive health care for lesbian, gay, bisexual, and transgender, or LGBT, patients. This module will:

1. Summarize important LGBT terminology.
2. Describe health disparities faced by LGBT people.
3. Explain the importance of effective communication to provide affirming care for LGBT patients.
  - Topics include: avoiding assumptions, using correct names and pronouns, updates to outdated terminology, the evolution of the word “queer”, how to respond to homophobic and transphobic comments in the workplace, use of gender neutral language
  - Includes quiz questions at the end of each section (3 sections total, 5 questions)

### Affirming LGBT People through Effective Communication

In this module, you will learn ways to provide affirming and inclusive health care for lesbian, gay, bisexual, and transgender, or LGBT, patients through basic communication principles. This module will:

1. Summarize important LGBT terminology.
2. Explain the importance of basic communication principles for LGBT health.
3. Practice using terms and principles in case scenario examples.

**Both learning modules can be found at the following link:**

<https://www.lgbthealtheducation.org/lgbt-education/learning-modules/>

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**You will need to [log in](#) or [register](#) to access the complete Learning Module content.**

 Interactive Presentation

 Download Slideshow

 Evaluation Survey

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**\*Important Note: To view these learning modules, staff members will need to register for a free account on the National LGBT Health Education Center website. Staff can click on the register link (see above screenshot) to complete this process and open the module through the “Interactive Presentation” link.**