



What's New! QM Updates

Release Date: March 15, 2024

Effective Now!	Coming Soon!	New/Updated Policies
<ul style="list-style-type: none"> For BHRM Staff: CalAIM Corner- Monthly E-Newsletter! For All Staff: LMFT's Can Now Bill Medicare For All Staff: New Service Code Cheat Sheet 	<p>For All Avatar Users: Avatar NX Training</p>	<ul style="list-style-type: none"> 98-01: Change of Clinician/Provider Request, including Charitable Choice 00-05: Electroconvulsive Therapy (ECT) Consent

New Service Code Cheat Sheet	Effective Now
<p>Who: All MH Staff and MH Contract Agencies</p> <p>The Service Code Cheat Sheet has been updated! Important highlights:</p> <ul style="list-style-type: none"> Medication Support Services have been updated and simplified. Codes 99212CA-99215CA may now be used for Outpatient services provided at any location, including, but not limited to, home, office, phone, telehealth (video). Codes 99347CA- 99350CA have been retired and will not be used moving forward. A new category of Case Conference Codes has been added. <p>BIG NEWS: Clinical Interns (MFT,SW,PCC Clinical Trainees) are now able to bill for therapy services with co-signature!</p>	

Avatar NX Training	Coming Soon!
<p>Who: All Avatar Users</p> <p>BHRM QM, IT, and Netmart are collaborating to develop an Avatar NX Training! We are currently asking for volunteers from both the MH and SUD programs to attend a test training that will take place virtually on March 27th from 1-3 p.m. Volunteers are expected to attend the entire time and provide feedback. More training will be added after this test session. Please contact HS_BHRM_ASK_QM@smcgov.org with the subject line "AVATAR NX Training Volunteer" Admission will be on a first come first served basis, so email us ASAP!</p>	

Policy Updates	Available Now
<p>Please review these policy updates:</p> <p>98-01: Change of Clinician/Provider Request, including Charitable Choice</p> <p>00-05: Electroconvulsive Therapy (ECT) Consent</p>	

LMFT's Can Now Bill Medicare	Effective Now
<p>Prior to 2024 Medicare would not pay for services provided by our licensed MFT staff, but as of January 1st, 2024, we are now able to bill for services rendered by all LMFT's directly to Medicare.</p> <p>What does this mean? Many of you may have received an email from QM and MIS to fill out a Medicare Provider application, we need to have this application submitted prior to BHRM billing for services by LMFT's.</p> <p>If you have questions, please feel free to reach out to MIS or QM.</p>	

CalAIM Corner- Monthly E-Newsletter!	Available Now
<p>Who: All Staff</p> <p>Reminder! BHRM Staff and Contract Agencies should keep an eye out for the CalAIM Corner email from sanmateocounty@service.govdelivery.com for the latest re: CalAIM and CalAIM trainings! BHRM staff can also check out the CalAIM Resource Hub on the BHRM Intranet for past editions and additional resource.</p>	

