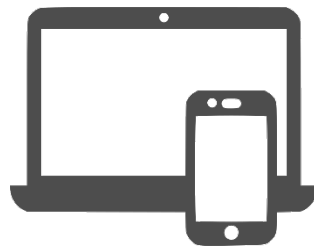


如何參加您的 Doxy.me 約診



聖馬刁縣行為健康和康復服務部 (Behavioral Health and Recovery Services, BHRS) 使用符合健康保險便利和責任法案 (Health Insurance Portability and Accountability Act, HIPAA) 標準的 Doxy.me 版本。

為確保您使用的是符合 HIPAA 標準的 Doxy.me 版本，請使用聖馬刁縣 (San Mateo County, SMC) BHRS 提供者傳送給您的約診連結。



如果您要參加團體會診，為了保證您的隱私，切勿輸入您的全名。請只輸入您的名字和姓氏的首字母。

有關如何參加 Doxy.me 約診的「Patient Flyer」（患者傳單）（單頁指南）。
點擊語言以轉為您主要使用的語言。

[英語](#)

（第 2 頁）

[西班牙語](#)

（第 3 頁）

[中文](#)

（第 4 頁）

[他加祿語](#)

（第 5 頁）

可在 Doxy.me 網站上找到更多「Patient Flyer」（患者傳單）
的翻譯版本，網址：

<https://help.doxy.me/en/collections/1342237-for-patients>

5 Steps to Check In for Your Video Visit

1 Select Device
Use a computer or device with a camera and microphone.



2 Go to Provider's Room
Enter your provider's doxy.me room web address into the browser.



3 Check In
Type in your name and click **Check In**.



4 Enable Webcam and Microphone
Allow your browser to use your webcam and microphone.



Doxy.me is encrypted and HIPAA compliant

5 You're In!
Wait for your provider to start the call.

Tips for a Great Call

- Restart your device before your visit.
- Connect to the internet with an Ethernet cable or strong WiFi signal.
- Ensure your browser is updated to the most recent version.
- If possible, use a newer device and make sure it is fully charged.
- Try disconnecting other devices from the WiFi you're using.
- Click **Pre-call Test** in the waiting room to make sure your system is ready for the call.

Need Help?

If you need more assistance, don't hesitate to contact us!

Call
(844) 436-9963

Send a message
support@doxy.me

Como registrarse para su visita

Consejos para una llamada exitosa

Tenga una conexión fuerte de wifi o use un cable ethernet

Reinicie su computadora antes de su visita



1 Utilice un ordenador o dispositivo con cámara / micrófono



PC y Mac:
Chrome | Firefox | Safari



Android:
Chrome

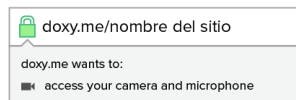


IOS:
Safari

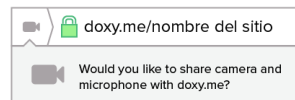
2 Ingrese el sitio web del doxy.me de su médico en el navegador



3 Permitir que su navegador para utilizar tu webcam y micrófono

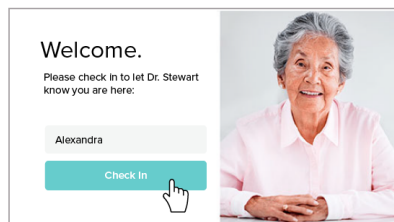


En seleccione
"Allow" en el indicador



En seleccione "Share
Selected Devices" en el indicador

4 Escriba su nombre y haga clic en "check in"



- ✓ Seguro
- ✓ Sin descargas
- ✓ Medidas de HIPAA
- ✓ No requiere registración

5 Su proveedor comenzará su visita

Si necesitas ayuda antes de la llamada haga clic en la parte inferior a la derecha de doxy.me.

如何開始您的視頻看診

1 使用電腦或配有攝像頭/語音的裝置



普通電腦或蘋果電腦(Chrome / Firefox / Safari 瀏覽器)

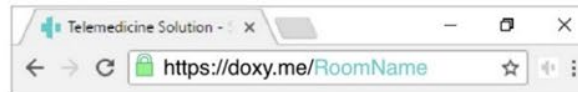


安卓系統(Chrome 瀏覽器)



iOS 系統(Safari 瀏覽器)

2 在瀏覽器搜索欄中輸入醫生的doxy.me 網址



3 輸入您的名字，然後點擊登入鍵



- ✓ 安全
- ✓ 無需下載軟件
- ✓ 符合HIPAA 隱私權政策
- ✓ 無需註冊

4 允許瀏覽器啟用您的攝像頭和語音裝置



5 您的醫護人員將開始看診服務

通話建議

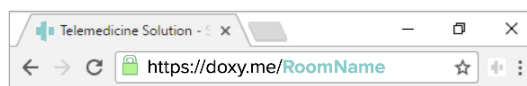
- 請確保您有良好的網絡連接信號
- 每次看診前請重啓您的設備
- 在看診之前，可以嘗試通過左下角按鍵進行一次通話測試
- 如需幫助，請發訊息到 <https://doxy.me>

Paano Mag Check-in Bago Simulan Ang Pagbisita Sa Video

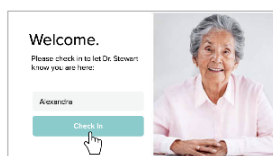
1 Gumamit Ng Computer O Aparato Gamit Ang Camera At Mikropono



2 I-type Ang web address na doxy.me sa inyong browser

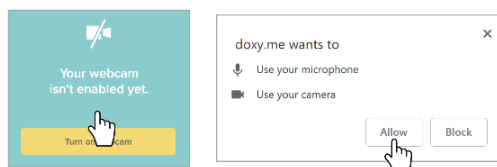


3 I-type Ang inyong pangalan at I-click Ang Check-in



- ✓ Siguradong Secure
- ✓ Walang Software Na Kailangan Para Mai-download
- ✓ HIPAA Approbado
- ✓ Walang Kailangan Para Magparehistro

4 Pahintulutan Nyo Ang Inyong browser Na Gamitin Ang Webcam at Mikropono



5 Sisimulan na ng inyong doctor ang inyong pagbisita

Mga Tips Sa Tawag

- Tiyakin Nyo Na Mayroon Kang Isang Mahusay Na Koneksyon Sa Internet
- I-restart Ang Iyong Aparato Bago Simulan Ang Pagbisita
- Isubok Nyo Munang Tumawag At Pindutin Ang Nasa Kaliwang Ilalim Bago Sa Araw Ng Inyong Pag-Bisita
- Kailangan Nyo Ng Tulong? Magpadala Sa Amin Ng Mensahe <https://doxy.me>