What's New!

QM Updates

Effective Now!	Coming Soon!	New/Updated Policies
• <u>For All Staff</u>: Update to Med Support Code • <u>For All Staff</u>: 8/25 QM CalAIM Webinar Recording and Post-Survey	• <u>For All Staff</u>: Upcoming CalAIM Resources (Next Webinar 9/22/22 and Updated QM CalAIM FAQ)	**New CalAIM Policy** • [22-04: Documentation Requirements for SMHS, DMC, and DMC-ODS](#)

Update to Med Support Coding

Effective: 8/26/22

What: Update Regarding Coding for Over the Phone (Audio only) Services

Who: MD's/NP's

Details: The Med Support Quick Guide has been updated to reflect the following: If conducting a med support service over the phone, please use code 17. Code 14 should only be used for face-to-face appointments (in-person or video). Click here to access the updated version of the Med Support Quick Guide.

New "Documentation" Policy

Effective: 07/01/2022

What: A new CalAIM Policy has been adopted.

Who: All Staff

Details: This new CalAIM policy outlines changes to documentation requirements for Specialty Mental Health Services (SMHS), DMC, and DMC-ODS. Click here to read the new policy.

Upcoming CalAIM Resources

Next QM Webinar: 9/22/22

The next training topic in the BHRS QM CalAIM training series ("Access to Services") will be held via Zoom on **September 22, 2022 from 10:30 – 11:30 a.m.**

Staff should watch the corresponding CalMHSA LMS trainings and complete the BHRS Pre-Test (link to test is in the training schedule) by **9/15/22** prior to attending the BHRS QM training.

An updated FAQ that includes questions from the 8/25 QM webinar will be posted in the near future.

CalAIM Webinar Recording and Post-Survey

Available: Now

Over the next few years, DHCS will be implementing a series of policy changes related to access to services, documentation changes, and payment reform called CalAIM. The California Mental Health Services Authority (CalMHSA) will be developing various policies and resources based on the DHCS Behavioral Health Information Notices (BHIN) that outline these CalAIM changes.

Training updates: QM just completed the first of its CalAIM trainings on August 25th. The recording and PPT slides are now available on the QM Website under the "CalAIM Information" tab. Those who attended the training on 8/25 should complete the **post-survey** by **Friday, September 9th, 2022.**

BHRS IT BYTES

Updates from Avatar NX Project

- **Billing Dept has gone LIVE with Avatar NX and we are moving towards general contractor and staff—IT will be rolling out LMS direct training and instructions over the next months for the next group of staff going LIVE.**

- We are also working towards making all required changes, validations and adjustments to Avatar Reports, Document Routing and transitioning Treatment Plans to ready for SUD/MH staff Go-LIVE.

Notable Active Requests/Projects

- The following is a list of items that BHRS IT is engaged with different teams to continue to make progress or complete in September:

  - 274 / Provider Directory Data Consolidation

  - "Cynthia" Physician Medication Report

  - Completion of meeting CalAIM 3d guidelines for QIP/PIP measures with CalMHSA/DHCS

  - Reporting and providing attestations for CalAIM for 3b and 3c guidelines from Netsmart (FHIR & USCDI)

  - ARPA GPS Pilot for Adult and Youth Crisis Program

  - Continued engagement with Netsmart, other CA Behavioral Health counties, and internal departments regarding Problem List, Treatment Plan: updates and optimization

  - BHRS IT Service Architecture Development, Review, and Optimization

Up and Coming:

09/22 Netsmart engagement with meeting CMS/CalAIM/DHCS FHIR API requirements

10/22 Hardware Refresh and Reconciliation implementation

10/22 CareConnect / Patient Portal / Direct Message

10/22 Updated Zoom pilot

11/22 ARPA Phase 2 Development