



COUNTY OF SAN MATEO EMERGENCY MEDICAL SERVICES

POLICY NO:	SYS - 1
DATE ISSUED:	3/2017
REVIEW DATE:	3/2020

EMS Agency Mission, Values, Vision

Mission

To ensure the highest-quality of emergency medical care to the people of San Mateo County through an integrated and coordinated system of services, and to foster the medical and health resiliency of our community during disasters and emergencies.

Values

In our journey to continuously improve the quality of emergency medical services and medical and health emergency preparedness we value:

- A patient and community oriented system
- A caring environment to inspire and produce innovation
- Research, scientific examination, focused process improvement, training and exercises
- Candor, integrity and mutual respect
- Multi-disciplinary partnerships to produce excellence and enhance emergency management

Vision

To provide leadership that is proactively improving medical and health emergency preparedness and emergency medical services