



Sustaining Networks

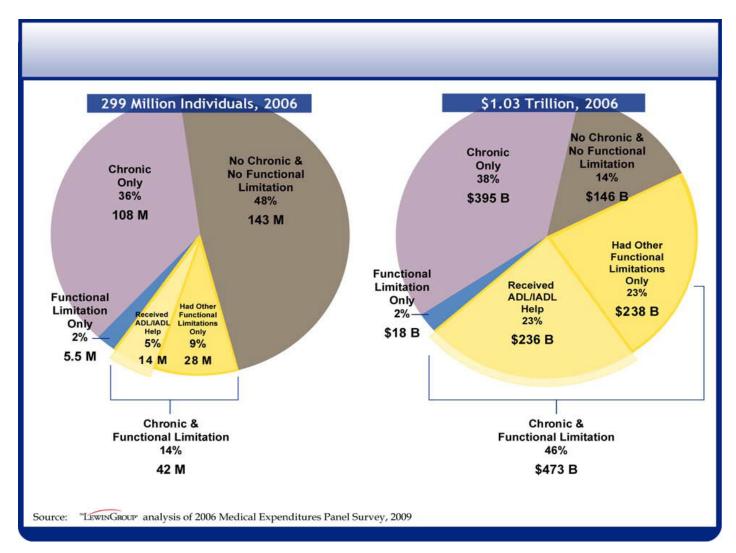
Marisa Scala-Foley Office of Policy Analysis and Development Center for Disability & Aging Policy



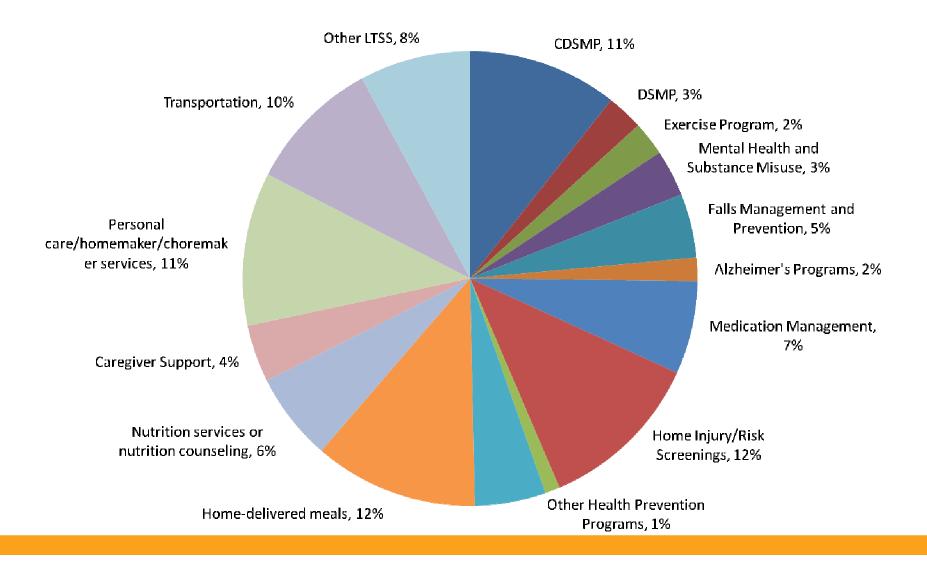




It's about chronic and functional limitations



Connection to LTSS during Transitions



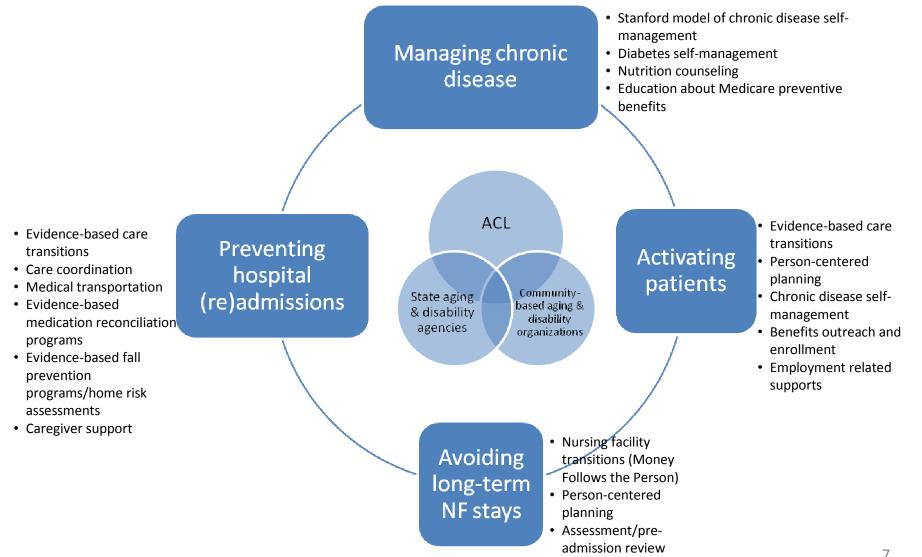
Where do community-based organizations (CBOs) fit into integrated care models?

- Working with the state in an outreach/education/advocacy role
 - Assisting consumers with selecting plans
 - Monitoring quality of care provided to older adults and persons with disabilities (e.g., secret shopping and other forms of monitoring)
 - Individual complaint resolution (through ombudsmen programs)

Where do CBOs fit in? (continued)

- Contracting with integrated care entities (e.g., health systems, ACOs, managed/integrated care plans) as part of their long-term services and supports (LTSS) provider networks
 - Offering packages of services such as: care and transitions management, assessment, options counseling, person-centered planning, chronic disease self-management and other evidence-based programs, nutrition, transportation, caregiver support, benefits outreach and enrollment
 - More formal network building at the community level is critical, as such associations/networks can provide a critical mass in terms of the types of services offered, expand the geographic reach of any single organization, and offer economies of scale for common business functions.

Where do CBOs add value?



Where is ACL investing?

- ACL is working to build the business capacity of state and community-based aging and disability organizations for partnerships with integrated care
 - Working with national partners (n4a & NASUAD) to provide training and technical assistance (TA) for aging and disability networks on issues related to integrated care, and assess aging and disability networks' involvement in these systems
 - Leveraging TA resources to offer targeted technical assistance to a learning collaborative of community-based integrated care networks interested in contracting with integrated care entities
 - Working with philanthropic partners (The SCAN Foundation, the John A. Hartford Foundation, Grantmakers in Aging and more) to coordinate activities where possible, leverage resources, share learnings

Business acumen learning collaborative networks

- Partners in Care Foundation (CA)
- San Francisco Department of Aging and Adult Services (CA)
- Healthy Aging Regional Collaborative (FL)
- Elder Services of the Merrimack Valley (MA)
- The Senior Alliance and the Detroit Area Agency on Aging (MI)
- Minnesota Metro Aging and Business Network (MN)
- AAAs of Erie and Niagara counties (NY)
- PA Association of AAA, Inc. in partnership with the PA Centers for Independent Living (PA)
- North Central Texas Council of Governments (TX)

For more information:

Marisa Scala-Foley

Marisa.scala-foley@acl.hhs.gov

202-357-3526

http://www.acl.gov