

Lived Experience and Education Workgroup

Minutes

January 6th, 2015

Room 201

2000 Alameda de las Pulgas, San Mateo

1. Announcements:
 - a. EQRO—evaluation does a focus group with clients and one with family members 2/11 and 2/12 1-2:30pm. Provides stipends. Clients can express their opinions. They want a diverse group. Call the Office of Consumer & Family Affairs. Claudia: 6502 573 2189, or Jairo: 650 573 2890
 - b. Refresher Course begins 1/20/2015
 - i. The course will include a session on Stigma, Storyboards, and how to alter your presentation based on audience. There will be small group opportunities to practice presenting.
2. 3 Session Refresher Course
 - a. Kim will follow up with everyone individually via phone to see who would like to attend the refresher course.
3. Lived Experience Academy
 - a. Who is interested in facilitating?
 - b. Will pay participants \$20/hour to participate
4. QIC Meetings
 - a. People with lived experience are encouraged to attend QIC meetings to learn about and influence BHRS policies
 - b. They will benefit from a lived experience perspective
 - c. Contact Kim Westrick [c_ kwestrick@smcgov.org](mailto:kwestrick@smcgov.org)