



BHRS AVATAR eClinical Care GLOSSARY



Term	Description
Application Testing	A formal test period during which a software purchaser (e.g. BHRS) tests the functionality of software purchase from a vendor to ensure that it performs as agreed to by vendor and purchaser.
Avatar	The name of the Software Applications BHRS purchased from NetSmart Technologies.
Avatar Applications	
<ul style="list-style-type: none"> Avatar Cal-Practice Management (Avatar Cal-PM) 	The California version of the Avatar Practice Management module. This module performs the tasks currently found on VAX, such as registration, billing and claims processing, and episode management.
<ul style="list-style-type: none"> Avatar Clinical Workstation (Avatar CWS) 	Avatar CWS is designed to support the multi-disciplinary electronic health record (EHR). It brings the medical record to the care giver, supporting an integrated view of critical information.
<ul style="list-style-type: none"> Avatar Managed Services Organization (Avatar MSO) 	This module is for the private provider network to credential providers, authorize services, adjudicate claims, and pay providers.
<ul style="list-style-type: none"> Avatar e-Prescribing 	This is the electronic prescription management module used to review medication histories and profiles, monitor drug-to-drug food interactions, and identify drug allergy alerts.
<ul style="list-style-type: none"> Avatar Document Imaging and Archiving 	This module integrates internal and external systems to facilitate the electronic collection (scanning) of information. This can include insurance forms, lab results, and referrals, thus assuring that key clinical information can be shared in an efficient manner.
Client	Person receiving services.
eClinical Care	The San Mateo BHRS project is designed to implement the Avatar applications.
Electronic Medical Record (EMR)	Electronic (on-line) client chart. It contains all the information found in a paper chart – progress notes, assessments, treatment plans, prescription information, etc.
HIPAA Electronic Transactions	The Federal HIPAA regulations defined standards for health care providers to use in the exchange of electronic files for a number of uses including billing, eligibility and explanation of benefits.
<ul style="list-style-type: none"> 837 	The 837 transaction is an electronic claim. It comes in two flavors: 1) Professional and 2) Inpatient.

Term	Description
<ul style="list-style-type: none"> • 835 	The 835 transaction is an electronic Explanation of Benefits (EOB).
<ul style="list-style-type: none"> • 270 	The 270 transaction is a request for eligibility information. An agency submits a 270 transaction for a client to a payer/insurance to find out the client's eligibility information.
<ul style="list-style-type: none"> • 271 	The 271 transaction is the reply to the 270 eligibility inquiry. It transmits eligibility information to the requester.
<ul style="list-style-type: none"> • Companion Guide 	Companion Guides are definitions of where data is to be found in a HIPAA electronic transaction. It defines the format of the transaction for the transaction recipient. For example, California Medi-Cal has a companion guide that defines the format of 837 claim files. If Medi-Cal receives an 837 claim file that does not conform to the file specification in the Companion Guide, the 837 claim file will be rejected.
Meaningful Use	Program of Federal financial incentives to encourage the adoption and use of electronic medical records and secure health information exchange. Reimbursement is available through either Medicare or Medicaid/Medi-Cal.
MyAvatar	Upgraded version of the AVATAR software with an improved User Interface.
NetSmart Technologies	The Software vendor that provides the Avatar software.
Options	The equivalent of electronic forms. Data is entered into Avatar applications through Options. Examples of Options are: Admission, Client Demographics, Progress Note, Treatment Plan.
Pre-Go Live Acceptance Testing	A milestone defined in the San Mateo BHRS contract with our vendor Netsmart. To complete this milestone, the eCC Implementation Team tests the Netsmart Avatar software modules to make sure they function as specified in the contract.
Practitioner	Known as Therapist in VAX. Person who provides services to Clients.
RADplus	The platform Avatar runs on. This is similar to the concept of Microsoft Word running on a platform called Windows.
User	Person who accesses Avatar with an ID and password.