



SAN MATEO COUNTY COMMISSION ON AGING GENERAL MEETING PRESENTATION

(Open to the Public)

February 13, 2017

9:00am – 10:30am

225 37th Ave. San Mateo CA 94403

LONG TERM CARE NEEDS IN SAN MATEO COUNTY

Tippy Irwin, Executive Director, Ombudsman Services of San Mateo County, Inc.

Topics to be covered include:

- LTC needs in San Mateo County
- How can we meet those needs in San Mateo County?
- What are other States or Counties doing?

Tippy Irwin joined the staff in October of 2001. She has a BS in Business Management. She has been working in the aging field for almost twenty years. Prior to coming to the Bay Area, she started the Volunteer Caregivers Program in upstate New York, which provided in home supportive services to frail elderly clients in the community. Tippy has been responsible for the day to day management of the program and staff oversight. Under her direction the program has grown from handling 750 complaints per year to handling approximately 2,000 complaints per year. She has done this through expanding the responsibilities of the volunteer field ombudsmen, building them into a highly trained, skilled team that professionally supports the work of the program. Tippy has a broad vision of the role of Ombudsman Services of San Mateo County as an integral part of the continuum of care for the community's elderly and disabled adults, forming coalitions with a variety of stakeholder agencies to firmly take its place as a community builder.



Assistive listening devices are available at this meeting. In compliance with the Americans with Disabilities Act, Title II (ADA Title II), the County will provide reasonable accommodations for persons with disabilities. If possible, please give three (3) days of any accommodation needs by calling (650) 573-2700 (voice) or dial 711 to the California Relay Service for persons who are deaf, or hard of hearing or, speech disabled. For comfort and safety of those who are sensitive to airborne chemicals, please refrain from wearing chemical-based products.

Commission on Aging

225 37th Avenue • San Mateo CA 94403

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