FIELD SAFETY

APPROVED: _____   _____
                EMS Medical Director   EMS Administrator

1.   Any request by a field unit for police or fire assistance shall include the nature of the request.

2.   If the dispatcher suspects that the scene may be unsafe, the dispatcher will inform units responding to the call and will call the local law enforcement agency and request assistance.

   2.1   In situations that are obviously dangerous (i.e. shooting, stabbing, large disturbances, etc.) the dispatcher may instruct the EMS units to stage at a safe location, ideally within a 3 minute response, away from the incident until the scene is determined safe by law enforcement personnel.

   2.2   The term scene secure shall be used when a police or fire agency is on the scene and declared that the scene is safe for the ambulance to enter.

3.   Portable radio emergency button:

   3.1   The use of the emergency button should be used in the event that a crew member(s) are in danger and immediate assistance is requested. A crew person(s) should do the following to activate the emergency button:
   3.1.1 With the radio turned on, press the Emergency button.
   3.1.2 The current zone/channel is displayed on the LCD screen alternately with EMERGENCY, the LED lights red, and you hear a group of short, medium-pitched tones.

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3.1.3   When you receive the dispatcher's acknowledgment, you see ACK RECEIVED on the LCD screen and four tones will sound.

3.1.4   If the selected channel does not support emergency, the display shows "NO EMERGENCY". Select a channel that does show EMERGENCY.

4.1.1   If no acknowledgment is received (i.e. a system malfunction or your radio is out of a coverage area), you see NO ACKNOWLDG on the LCD screen, the alarm ends, and the radio exits the emergency mode.

3.1.6   Attempts should be made to make voice contact with PSC as soon as possible to update them on the situation.

4.1.1   To deactivate the Emergency mode either press and hold the emergency button for about a second or turn the radio off, then back on.

4.   PUBLIC SAFETY COMMUNICATION EMERGENCY NOTIFICATION ACTIONS

4.1   Upon receipt of an "Emergency" notification from a crew member(s), PSC will take the following actions:

4.1.1   Attempt to obtain a further status of the crew

4.1.2   Determine last known location of the crew.

4.1.3   If unable to contact crew, request status from fire service or other first responders on scene (if applicable).

4.1.4   Contact local law enforcement and request response to the last known location of the crew.

4.1.5   Dispatch the closest ambulance, engine company, on-duty AMR Supervisor (and/or a Fire JPA Coordinator) to the last known location of the crew.

4.1.6   Continue to attempt to make contact with the crew making the emergency notification.

4.2   If PSC is unable to determine which unit activated their "Emergency" button, the dispatcher will roll-call all on-duty units to confirm their status.