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AMBULANCE DEPLOYMENT BROADCASTS / NOTIFICATIONS

APPROVED: 
EMS Medical Director


EMS Administrator

The primary system used to alert units of calls or messages is digital paging through the PSC CAD or a paging terminal.

1. PAGE TYPES

- 1.1 When a unit is assigned a call via the CAD, pagers assigned to the assigned unit will be automatically encoded with the call information.
- 1.2 When alerting a unit to a post move the assigned unit will be paged with the message "Post #" - New Post assignment.
- 1.3 When alerting units of a low system level, the PSC dispatcher will conduct an "all page" indicating the current system level.

2. POST MOVES

A voice broadcast from Public Safety Communications (PSC) shall be made within 2 minutes from the time that a system change occurs. The voice broadcast together with a simultaneous page (via digital pager) will include the following;

- 2.1 Unit identifier
- 2.2 Assignment of post location

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3. ACKNOWLEDGMENT OF MEDICAL CALL ASSIGNMENTS

- 3.1 Paramedic unit should answer medical call assignments within 15 seconds or a secondary method of contact should be made.
- 3.2 A second unit shall be sent if no acknowledgment within 60 seconds. PSC should place the primary unit dispatched out of service, until their status can be determined.

4. HOSPITAL STATUS / via HART SYSTEM

The HART system should be used by hospitals to alert Public Safety Communications (PSC) and medic units of conditions, which may affect determination of hospital transport destination.

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