

**Emergency and Mandated Phone Numbers
for Reporting Dependent Adult/Elder Abuse**

Police **911 (Emergency)**
Sheriff **911 (Emergency)**

Police/Sheriff Non Emergency, see phone numbers on Attachment E

Ombudsman San Mateo County
650-579-0277 Catholic Charities Ombudsman Program

| <u>County</u> | <u>Adult Protective Services (APS)</u> |
|---------------------|--|
| San Mateo | 1-800-675-8437 |
| Alameda | 510-567-6894 |
| Contra Costa | 925-646-2854 |
| Marin | 415-499-7118 |
| Mendocino | 707-463-7900 |
| Santa Clara | 408-928-3860 |
| Sonoma | 707-565-5950 |

1. A Telephone report must be made immediately or as soon as practically possible after receiving the information to the county where the incident occurred. The reporter shall provide the following information:
 - His/her name (this is not required if the person is a mandated reporter)
 - The name and age of the dependent adult or elder
 - The present location of the dependent adult or elder
 - The names and addresses of family members of any other person responsible for the dependent adult or elder’s care
 - The nature and extent of the dependent adult or elder’s condition
 - The date of the incident
 - Any other information requested by Adult Protective Services including information that led the reporter to suspect dependent adult or elder abuse.

2. Mail or fax written report (Attachment F) to APS in county where incident occurred within 2 working days