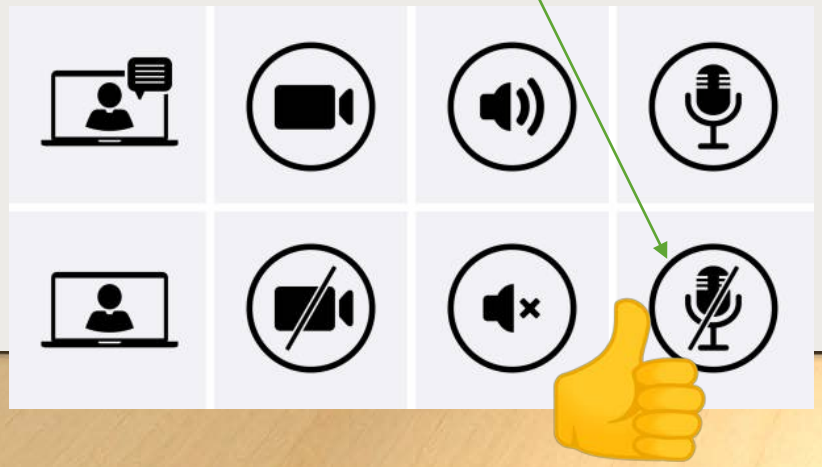
Quality Management Presents:
CalAIM Informational Webinar

WELCOME!

Housekeeping

Ensure you are muted. see you!



Please submit your questions via the chat. We will get to all questions at the end.

The recording of this webinar will be posted on LMS.

Agenda

- CalAIM Intro Refresher
- Summary of CalAIM Changes
  - Service Codes (Payment Reform)
  - Screening and Transition Tool
  - Treatment Planning/Problem List
- Implementation Timeline
- Training Timeline
- Avatar NX
- Q&A

A Thank you “Starbucks Gift Card”

We See You!

Pause

What is CalAIM again?

CalAIM is:

(California Advancing & Innovating Medi-Cal)
2022-2027

CalAIM is a long-term commitment to transform & strengthen Medi-Cal

Goal 1

- Implement a whole-person care approach and address social drivers of health.

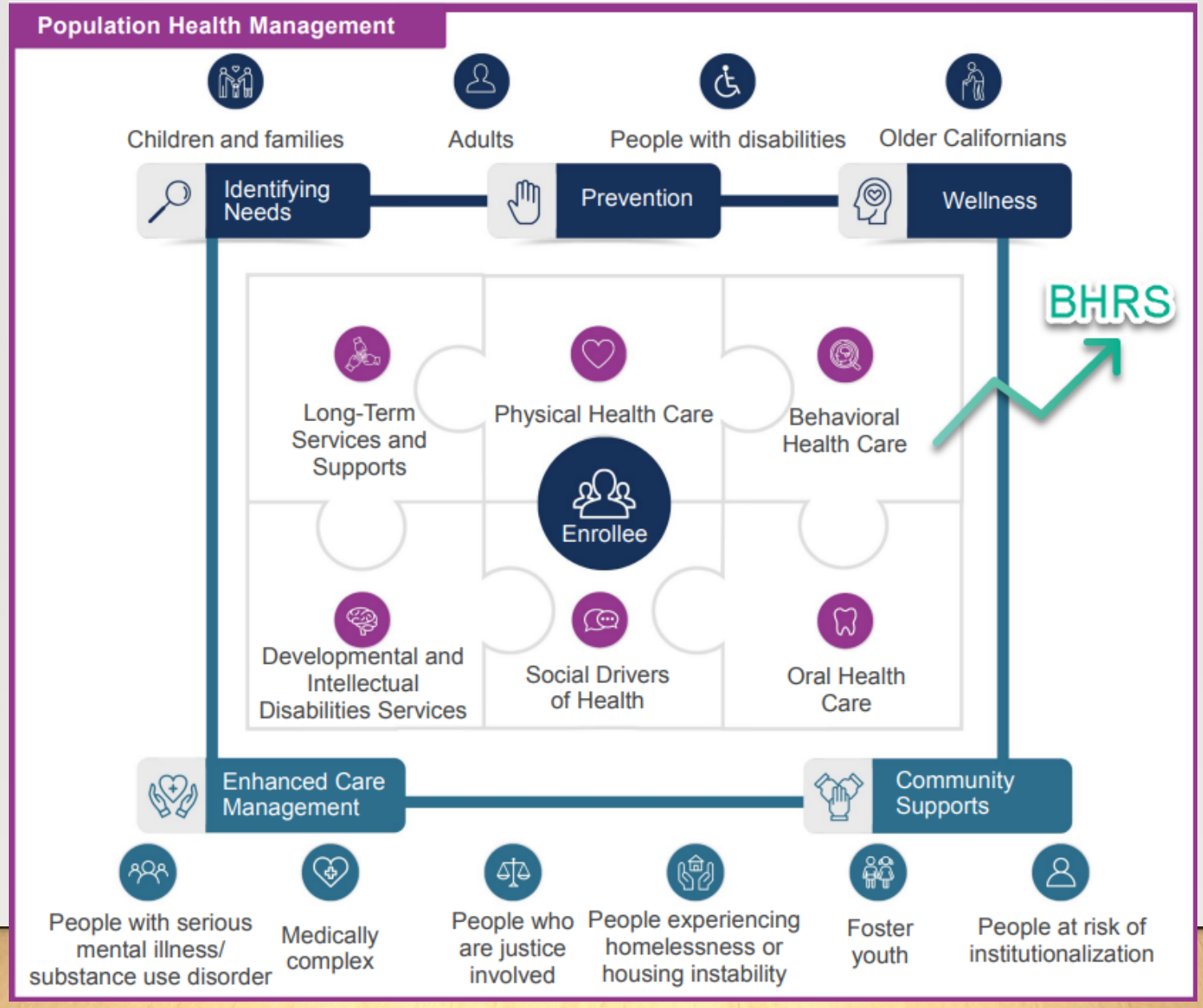
Goal 2

- Improve quality outcomes, reduce health disparities, and drive delivery system transformation.

Goal 3

- Create a consistent, efficient, and seamless Medi-Cal System

How does BHRS fit into the CalAIM?



The Behavioral Health Components Include:

- Criteria for Specialty Mental Health Services (SMHS)
- Drug Medi-Cal Organized Delivery System (DMC-ODS) Policy Improvements
- Updated Reasons for Recoupment
- Documentation Redesign
- Standardized Screening & Transition Tools
- Behavioral Health Payment Reform
- Behavioral Health Administration Integration

CalAIM changes to BHRS

1. New Progress Note (BHRS & Contractors)

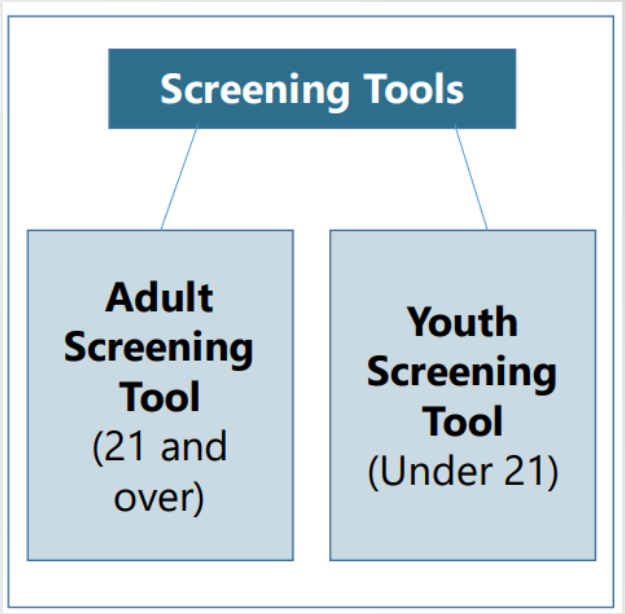
- New Template
- New Service Codes –tied to Payment Reform --- starting on July 1st 2023

2. Screening & Transition Tool

- Determine the appropriate delivery system who are not currently receiving MH services when they contact MCP or MHP
- Transition Tool (Adult & Youth)

3. Treatment Planning/Problem List

- Look at what services require a formal treatment plan, treatment plan progress note, and services that do not require a treatment plan
- Look at the Problem List in Avatar



QUIZ TIME!

First person to ENTER the CORRECT ANSWER in the CHAT will win the first $10 STARBUCKS GIFTCARD

Name one of the Behavioral Health CalAIM components?

Introducing AVATAR NX

Key features of myAvatar NX:

- New User Web Interface –enhanced look and feel
- New modern look and feel, intuitive user experience for new and existing users
- Enhanced Widget View
- Enhanced search capabilities on forms and widgets
- Task List allows you to see upcoming tasks listed across time/caseload. Also makes the tasks in this list actionable so you can easily access documentation needed to complete the activity.
- Additional Brower Support

myDay view - A dedicated view that provides a visual breakdown of widget and items requiring action by you, such as today's appointments, individual To Do's, and reminders to yourself.

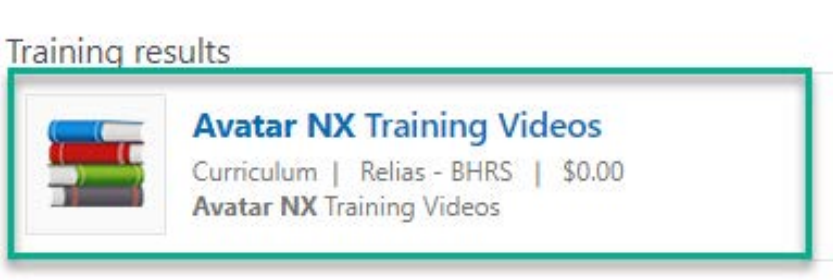
myActivity pane - is always accessible and provides quick access to your **schedule**, **To Do's**, and open forms without having to leave the current view, form, or task.

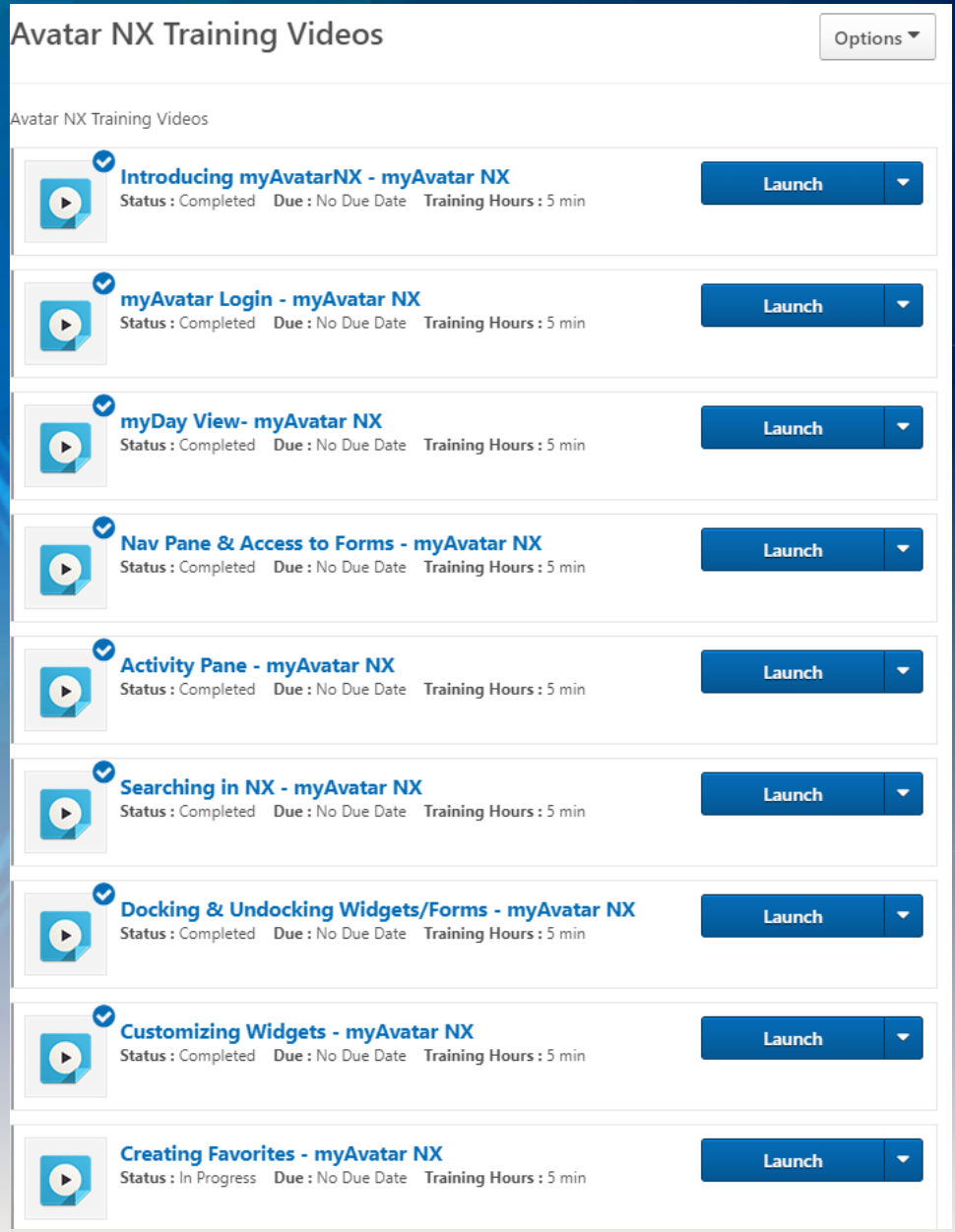
The current Chart View goes away and is replaced by Dashboard

Netsmart myAvatar™

Training for AVATAR NX

- Go to LMS and search “AVATAR NX”
- Open the Avatar NX Training Curriculum
- How to navigate AVATAR NX
- 12 very short videos (total of 20mins)
- Complete by June 30th
- Big Roll out with happen on June 30th
- Complete training in order to access new EHR platform





CalAIM Implementation Timeline

Training Timeline

UPCOMING WEBINARS		
	Training Topic	**QM Live Webinar Date**
*	**CalAIM Informational Webinar** *Learn more about BHRS' CalAIM Implementation plan and timeline of updates including updates to the progress note, service codes, screening and transition tool, problem list, and treatment plan. BHRS IT will introduce Avatar NX!*	**Wednesday, June 7, 2023** 1:00 pm – 2:00 pm *Please use this link to join the CalAIM Informational Webinar: https://us02web.zoom.us/j/82902362102?pwd=L2ZUS0hpTnNaQ3N6bTc3aHZUVWcwZz09 Join by phone: 1 669 444 9171 Webinar ID: 829 0236 2102 Passcode: 506586
5	**Progress Notes** *Review the new Avatar progress note, new service codes, and new progress note templates.*	**Wednesday, June 21, 2023** 1:00 pm – 2:30 pm NEXT TRAINING
6	**Screening and Transition Tools** *Review the new Screening and Transition of Care tool and learn how to use it.*	**Wednesday, July 19, 2023** 1:00 pm – 2:00 pm
7	**The Problem List and Plan Development** *Introduction of the Problem List in Avatar, the new Treatment Plan Progress Notes, and a review of changes to the Formal Treatment Plan for certain services.*	**TBD in October 2023**

What's NEXT?

1. Attend QM's Live Progress Note Webinar on June 21st @1pm (Zoom invite in your calendar)
   - If you cannot attend, you must watch the recording on LMS
2. Watch the Navigational Videos on AVATAR NX- LMS
   - 12 very short videos (totals about 20mins)

Each Manager/Supervisor is responsible for each of their team members attending/completing these trainings

- QM & IT will track trainings
- Soft Rollout of AVATAR NX- Goal to have everyone on AVATAR NX by the end of JULY.
- QM & IT will send reminder emails for those who have not completed these trainings
- **Those that have not completed the 2 required trainings by the end of July – will lose all AVATAR access**

QUIZ TIME!

First person to ENTER the CORRECT ANSWER in the CHAT will win the second $10 STARBUCKS GIFTCARD

What are the two next steps that STAFF must complete?

WIN A TEAM LUNCH!

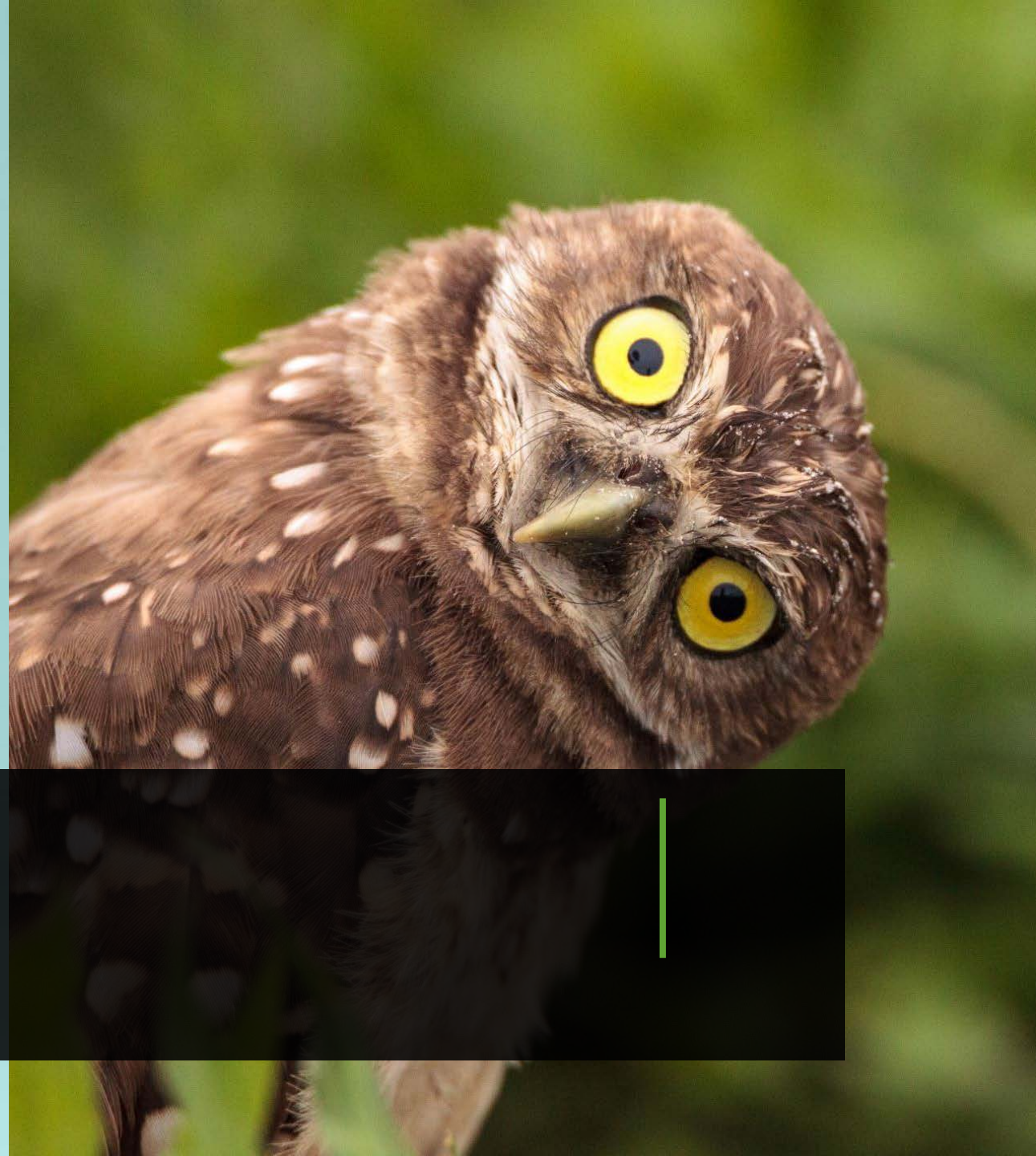
The **FIRST TEAM** (supervisor and manager) to complete all the required trainings will win a lunch from the Director (Jei).

- Attend Live Progress Note Webinar/or LMS Training
- Complete LMS AVATAR NX Trainings

QM Resources

- QM Website BHRS Quality Management - San Mateo County Health (smchealth.org)
- Monthly QM Lightbulb Newsletter
  - Please make sure you read it.
  - Supervisor/Managers please review with your teams
  - It is sent out last Friday of every month
- HS_BHRS_ASK_QM@smcgov.org

We are always here to help!



Q&A Time!