What's New!
QM Updates

Effective Now!	Coming Soon!	New/Updated Policies
• For All Staff: Survey re: Follow-Up to ED Visits • For BHRS Staff: Survey re: Telehealth Applications • For All Staff: Reminder re: CANS and PSC-35	• New Electronic Communications Policies	• Updated Notice of Privacy Practices • For All Clinical Supervisors: BBS Supervisor updates

Diagnosis Codes — Effective Now

What: Expanded List of ICD-10 Diagnosis Codes

Who: All Staff

Details: The issues with the DHCS claiming system have been resolved and it is now accepting all valid ICD-10 codes outlined by DHCS in BHIN 21-073. Staff may now move forward with following the expanded diagnosis guidance under CalAIM.

CANS and PSC-35 — Effective Now

What: Reminder regarding CANs and PSC-35

Who: All Staff

Details: Please maintain your current CANS certification, utilize the traffic light report within Avatar, and complete PSC-35 as well.

BBS Supervisor Updates — Effective Now

What: Courtesy reminder of updated BBS Clinical Supervisor requirements

Who: All Clinical Supervisors

Details: The BBS has updated its requirements for Clinical Supervisors. Please review the BBS document Supervision-Related Regulation Changes to ensure compliance, including compliance with the Supervisor Self-Assessment. This info and additional links to BBS Supervisor Resources can be found on the QM Website under the QM Updates tab.

Two Surveys for Direct Service Staff — Surveys Closing: 2/3/2023

For All Staff: Follow-Up to Emergency Department Visits Survey. DHCS is requiring all counties to implement interventions to improve timeliness to follow-up care after ED visits. BHRS wants your input on the current process and possible interventions!

For BHRS Staff only: Telehealth Application Survey BHRS is in the process of re-evaluating our telehealth needs. Staff who complete the survey will be eligible to receive a license for Zoom Health to help us in the next Zoom Health pilot.

For details on either survey, see emails dated 1/20/2023 from HS_BHRS_ASK_QM@smcgov.org.

Updated NPP — Available Now

What: Updates to the NPP

Who: All Staff

Details: An updated Notice of Privacy Practices is now available. Updates include: 1) Info re: SUD services; 2) Info re: Texting/emailing; 3) Larger font. This has also been updated in Avatar. The Consents to Treatment printout from Avatar will contain the updated NPP.