



What's New!

QM Updates

Release Date: April 29, 2022

Effective Now!

- For BHRS Youth Staff: Virtual Toolkit SharePoint Site
- For All Staff: Emotional Support Animal FAQ
- For All Staff: QM Website Updates

Coming Soon!

- For BHRS Staff: Zoom Health Webinar Cancelled

New/Updated Policies

- None.

New Virtual Toolkit SharePoint Site

Available as of:
04/29/2022

What: QM has created a Virtual Toolkit SharePoint Site.

Who: BHRS Youth Staff

Details: Visit our new [Virtual Toolkit SharePoint site](#) to access the latest version of the Virtual Toolkit ([Edition 3](#) now available!) and other handy resources (e.g. the new "Virtual Library" and client activities menu). Questions? Contact Eri Tsujii, QM WOC Program Specialist at etsujii@smcgov.org.

Emotional Support Animal FAQ

Available as of:
04/29/2022

What: New Emotional Support Animals FAQ

Who: All staff.

Details: QM has received many questions since the BBS issued its [guidance](#) on the new Emotional Support Animal law. Read the newly created [QM ESA FAQ](#) for answers to your frequently asked questions. You can also download a copy of a sample letter [here](#). Got a question not in the FAQ? Email QM at HS_BHRS_ASK_QM@smcgov.org.

QM Website Updates

Available as of:
04/29/2022

What: Updates to QM Website

Who: All Staff

Details: QM has updated our website to allow for easier navigation so you can quickly find the QM resources you need!

Visit our newly organized QM website by clicking [here](#)!

Zoom Health Webinar

Cancelled

What: The next Intro to Zoom Health Webinar has been cancelled

Who: All Staff

Details: QM has unfortunately had to cancel the upcoming Intro to Zoom Health Webinar. **But don't worry! Zoom Health is still happening!** We will be announcing new webinar dates in the near future.

CalAIM Updates

No Updates
Yet

QM has received inquiries from staff about CalAIM, the new initiative from DHCS to improve access and documentation standards for Medi-Cal beneficiaries.

Details about the new requirements will be coming soon. We'll be including a CalAIM section in this newsletter to keep you updated. Stay tuned for more info!



OrderConnect and IE (internet Explorer) End-of-Life


OrderConnect, myAvatar's e-prescribing module which currently utilizes IE as its default browser is scheduled to come to an end in June 15, 2022. The BHRS IT Team has been working with ISD (Information Services Department) to test and move to Microsoft Edge as OrderConnect default browser. Currently there are 10 BHRS MD's who are testing OrderConnect with Microsoft Edge. Testing is scheduled to continue until May 6, 2022.



BHRS IT will re-engage with the Call Center in May to resume with the implementation of myAvatar NX. The Call Center will not only pilot NX but CareConnect Inbox, myAvatar's secure messaging module.



Perceptive, my Avatar's Document Imaging software will be rolled out to all the SUD providers in the month of May.

A big Thank you to the IMAT Team for  piloting Perceptive for our SUD Providers.



Keep up to date with information on the myAvatar NX upgrade @ [BHRS IT Intranet](#)