

RACE & COVID-19 COMMUNITY TOWN HALL FAQ

May 2020

DO WE KNOW COVID-19 DATA BY ETHNICITY IN SAN MATEO COUNTY (SMC) (NOT JUST CA)?

Yes, please refer to the [San Mateo County COVID-19 Data](#) for the most up to date information for San Mateo County on COVID-19 including race & ethnicity.

DO WE POST INFORMATION ABOUT COVID-19 BY ZIP CODE?

Yes, please go to [San Mateo County COVID-19 Data](#) for the most up to date information for San Mateo County on COVID-19 including information by zip code & city information.

IS RACE/ETHNICITY DATA AVAILABLE IN SMC FOR COVID-19 TESTING? WHAT EFFORTS ARE THERE TO ASSESS TESTING ACCESS IN UNDERSERVED COMMUNITIES?

Yes, SMC leaders have worked to inform our communities of race & ethnicity data for individuals who have been tested for COVID-19. Additionally, our leadership has provided disaggregated data & data by zip code. Please check the following link for the most up to date information for [San Mateo County COVID-19 Data](#).

SMC leadership has worked to provide testing sites across the County in an effort to reach our underserved communities. This testing is available through [VERILY Testing](#). This is a state sponsored testing contractor, supported by County's as to location and logistics with usually 24 hour turnaround time and is available to asymptomatic individuals as well.

[VERILY Testing Requirements](#): Register online and get appointment ([verily.com](#)).

Must have gmail account and phone number. Additionally one needs ID or the ability to prove identity on the day of test.

[Verily Testing Schedule and Locations](#): Site Definitions: SMEC (Event Center); HMB (Half Moon Bay); DC (Daly City); EPA (East Palo Alto); and NFO (North Fair Oaks).

[Site Addresses](#): NFO- Sports House Parking Lot, 3151 Edison Way, Redwood City

DC- Jefferson High School District, 699 Serramonte Blvd, Daly City, CA 94015

HMB- Cunha Intermediate School, 600 Church St., Half Moon Bay

EPA- 550 Bell St, East Palo Alto, CA 94303

SMC Testing Schedule:

(there are no times listed because this is by appointment (drive up with accommodation for pedestrians and bicycles):

6/1/20 – 6/13/20

M – SMEC Tu – SMEC W – HMB Th – HMB F – NFO Sa – NFO

6/15/20 – 6/26/20

M – SMEC Tu – DC W – DC Th – EPA F – EPA

6/29/20 – 7/10/20

M – SMEC Tu – HMB W – HMB Th – NFO F – NFO

DOES THE COUNTY HAVE PLANS TO EXPAND TESTING TO LESS SICK & ASYMPTOMATIC POPULATION?

Yes, testing is available through VERILY Testing. This is a state sponsored testing contractor, supported by County's as to location and logistics with usually 24 hour turnaround time and is available to asymptomatic individuals as well.

ARE THERE DATA THAT IS DISAGGREGATED FOR ASIAN AMERICANS? IE. SPECIFIC DATA FOR FILIPINOS, CHINESE, ETC.

Yes, the disaggregated data can be found at our San Mateo County Health COVID-19 Data page. Since starting to report this data, Pacific Islander data has been separated from the category of Asian.

DOES SAN MATEO COUNTY BOARD OF SUPERVISORS HAVE ANY INTEREST IN COLLABORATING WITH OTHER COUNTIES IN A MULTI-COUNTIES RESOLUTION & PUBLIC STATEMENTS DENOUNCING XENOPHOBIA & RACISM?

The San Mateo County Board of Supervisors has passed a resolution condemning xenophobia, to make a statement & bring awareness to racial issues happening in the county. Additionally, San Carlos City Council & City of South San Francisco City Council have passed resolutions denounce xenophobia & anti-Asian sentiment. For additional resources & supports to protect against xenophobia & report hate crimes please visit Stop AAPI Hate Reporting Center or Teaching Tolerance. Additionally, please refer to the Xenophobia Response Tips Resource Card produced by the San Mateo County Chinese Health Initiative.

IS IT POSSIBLE TO SHARE THE INFORMATION ABOUT THE NEED TO INCREASE CENSUS RESPONSE RATE FOR EAST PALO ALTO & EAST MENLO PARK SO THAT THOSE OF US WITH CONNECTIONS IN THOSE COMMUNITIES CAN SUPPORT THOSE EFFORTS?

Yes, the census response rates can be found at the [Census 2020 San Mateo County](#) page. We appreciate your support in having everyone in San Mateo County counted. This will support all our communities for many years to come.

WHERE CAN WE FIND A CENTRALIZED LOCATION TO FIND RESOURCES FOR PEOPLE IN NEED DUE TO COVID-19 FOR SAN MATEO COUNTY/BY CITY?

You can find information on COVID-19 for San Mateo County (SMC) at our [County Manager Office COVID-19 Resources](#) page. For translation of materials please use tab at top right of page.

HOW WILL YOU SUPPORT US IN ORDER TO HAVE GOOD MENTAL HEALTH DUE TO THE STRESS WE ARE EXPERIENCING & HOW IS IT POSSIBLE TO MOTIVATE YOUTH AS THE QUARANTINE CONTINUES EVEN AFTER MAY 31? HOW LIKELY IS IT?

Mental health supports & learning ways to implement healthy coping are essential during this time. For specific information about resources & tools please visit the [County Managers Office COVID-19 Resource](#) page or [San Mateo County Health Behavioral Health & Recovery Services](#). Additionally, if someone you know is in need of mental health or substance use support please refer to our [Mental Health and Substance Use Services Information Flyer](#). The [Behavioral Health and Recovery Services Office of Diversity & Equity](#) hosts trainings, supports Health Equity Initiatives, hosts free community classes & has other ways for you to stay involved. Including signing up for our [email updates](#) and getting information from our [Office of Diversity & Equity Blog](#). Lastly, counties have teamed up to launch the campaign "[Crushing the Curve](#)" in order to connect youth to resources on education, hobbies, health, volunteer opportunities, how to contribute to the COVID-19 response, resources available to them if they need help and more. Find these resources at www.crushingcurve.com.

AT THIS POINT ARE THERE ANY ALTERNATIVES FOR UNDOCUMENTED FOLKS TO GET HEALTH CARE SERVICES THAT ARE NON-COVID-19 RELATED?

Healthcare service availability is typically organized through health insurance. For undocumented residents who are employed, health coverage may be available through employers, & then access to health care would be through that health insurance company's healthcare provider network. For undocumented residents who are not employed or whose employers do not provide health coverage, public programs are available for those at the lowest income levels. For undocumented children & young adults, Medi-Cal is available, regardless of documentation status for those with incomes at or below the eligibility level for Medi-Cal. For undocumented adults, Restricted Medi-Cal is available to cover emergency & pregnancy related services. The County offers the ACE program for residents, regardless of documentation status who are ineligible for Medi-Cal or an advance premium tax credit to buy insurance through Covered California. There are more than 21,000 adults enrolled in the County ACE program as of April 30. Enrollment assistance is available by phone by contacting the Health Coverage Unit at 650.616.2002.

Supervisor Horsley's district is working alongside Puente, Farm Bureau & employer's to ensure all its coastside farmworkers (approx. 1500 workers) are being provided information on health, how to stay healthy & how to protect themselves & their families. Additionally, a resource guide has been created by SMC Immigrant Services which has information on San Mateo County's community based organizations & other services available for our Immigrant Community. You can find the links to the resource guide below:

[English- Immigrant Resource Guide](#), [Espanol- Guia de Recursos Para Inmigrantes](#), [移民资源手册](#). Lastly, if someone you know is in need of mental health or substance use support please refer to the [support services](#) here . You can obtain assistance regardless of your immigration status & language services are available.

HAS THEIR BEEN A LGBTQ+ RESOURCE GUIDE TO ADDRESS SOME OF THE LGBTQ+ CONCERNS OF COVID-19 PANDEMIC?

Our San Mateo County [Pride Initiative](#) and [San Mateo County Pride Center](#) are currently working on an LGBTQ+ Resource Guide. Once finalized this resource will be distributed throughout San Mateo County.

WILL WE SEE A BIG PUSH FOR PUBLICLY ACCESSIBLE WIFI ON A LARGE SCALE?

Supervisor Horsley has stated "One thing that I know that happens in both East Palo Alto, North Fair Oaks, parts of Daly City, parts of San Mateo, and definitely on the Coast side is that there is difficulty connecting to the internet. I have directed our Information Services department to work with a group, actually from the schools to come up with a program to expand public WIFI for those areas that are currently having difficulty."

Additionally, multiple Internet Service Providers (ISPs) have made updates to their low-cost internet service programs to ensure individuals and families stay connected to the internet during this challenging time. Please refer to [Low Cost Internet Services](#) for additional information on these programs.

WHERE CAN I COMPLETE THE APPLICATION (CENSUS)?

To complete the Census questionnaire visit: <https://my2020census.gov/>. We appreciate the community coming together to complete this important information! To learn more about Census 2020 please refer to Census 2020 What You Need to Know: [English](#), [Chinese](#), [Spanish](#), [Russian](#), [Tongan](#), [Tagalog](#).

IS THE RACE & COVID-19 WEBINAR AVAILABLE TO WATCH?

Yes, you can watch the webinar by clicking the link [Race & COVID-19 Town Hall](#) or by going to <https://smcbhrsblog.org/2020/05/12/missed-the-race-and-covid-19-townhall-watch-he>

HOW CAN I STAY CONNECTED AND SUPPORT THIS WORK?

Our SMC [Diversity & Equity Council \(DEC\)](#), one of our Health Equity Initiatives (HEI) has made the commitment to continue this discussion and work together to support our marginalized communities. Please feel free to attend our monthly meeting by contacting our Diversity & Equity Co-chairs: Frances Lobos (flobos@smcgov.org) or Brenda Nunez (brenda.nunez@star-vista.org). Additionally, you can refer to our [HEI meeting schedule](#) for additional meeting information.

