



What's New!

Release Date: February 16, 2024

QM Updates

Effective Now!	Coming Soon!	New/Updated Policies
<ul style="list-style-type: none"> For <u>Mental Health Staff</u>: Family Therapy Service Code For <u>All Avatar Users</u>: Avatar NX Updates and Tips For <u>BHRS Staff</u>: CalAIM Corner- A New Monthly E-Newsletter! 	<ul style="list-style-type: none"> For <u>BHRS Staff</u>: CalAIM Trainings 	<ul style="list-style-type: none"> A-44 Behavioral Expectations for Clients, Patients, and Visitors

Family Therapy Service Code Minimum Time	Effective: Now
<p>Who: All MH Staff</p> <p>Details: QM and MIS recently learned that there is a minimum time limit for a Family Therapy Service of 25mins. You may still use this code if it is under 25mins, but we ask that you reconsider the service rendered and see if it is applicable for any other service such as rehab or case management. If it does not, then you may proceed with documenting the service time as family therapy.</p>	

Avatar NX Updates and Tips	Available Now
<p>What: New updates to “Avatar NX Updates and Tips” document</p> <p>Who: All Avatar Users</p> <p>“Avatar NX Updates and Tips” has been updated! Highlights include:</p> <ul style="list-style-type: none"> Update to instructions for co-signatures (p. 49) New instructions regarding Same Day Same Service notes (p. 32) 	

CalAIM Corner	Available Now
<p>BHRS has launched an E-Newsletter devoted to all things CalAIM! The monthly email is published mid-month! Don't let the generic SMC email address fool you! CalAIM Corner emails sent from “San Mateo County sanmateocounty@service.govdelivery.com” are for BHRS! BHRS staff can also check out the CalAIM Resource Hub on the BHRS Intranet for past editions and additional resources.</p> <p>Contract agencies – we're working on getting you access to CalAIM Corner and the Resource Hub! Stay Tuned!!</p>	

CalAIM Trainings	TBD
<p>Multiple groups across BHRS are continuing to work hard to plan full implementation of CalAIM!</p> <p>Cal AIM Trainings are coming this summer!</p> <p>Exact dates to be announced.</p>	

Policy Updates	Effective Now
<p>What: A-44 Behavioral Expectations for Clients, Patients, and Visitors</p> <p>Who: All Health Divisions</p> <p>Details:</p> <p>A new policy was implemented by our Health Division called “A-44 Behavioral Expectations for Clients, Patients, and Visitors.” The new policy has been incorporated into our welcome packet for new clients. Please click on the link to read the new policy.</p> <p>Health Administration - A-44.pdf - All Documents (sharepoint.com)</p>	