



**SAN MATEO COUNTY HEALTH
EMERGENCY
MEDICAL SERVICES**

EMS POLICY	307
Effective:	April 2024
Approval: EMS Director Travis Kusman, MPH	Signed:
Approval: EMS Medical Director Greg Gilbert, MD	Signed:

PREHOSPITAL CONTINUING EDUCATION PROVIDER

I. PURPOSE

This policy outlines the process for approval of prehospital continuing education providers by San Mateo County EMS Agency.

II. AUTHORITY

California Code of Regulations, Title 22, Division 9, Chapter 11

III. DEFINITION

Emergency Medical Services Agency ("LEMSA") [or "Agency"]: The San Mateo County EMS Agency is designated as the Local Emergency Medical Services Agency (LEMSA) and is statutorily charged with primary responsibility for administration and medical control of emergency medical services in San Mateo County.

IV. APPROVAL AS A PREHOSPITAL CONTINUING EDUCATION PROVIDER

A. Applicants shall meet the following requirements:

1. Complete a Prehospital Continuing Education ("CE") Provider application via the LEMSA's online licensing management system <https://smchealth.imagetrendlicense.com/lms/public/>. Applications must be received at least ninety (90) days before the first scheduled course of instruction;
2. Provide all required supplemental documentation demonstrating the applicant's Program Director and Clinical Director experience and qualifications in prehospital care/ education as outlined in Title 22, Division 9, Chapter 11, Article 6, Section 100395;
3. Provide a sample course completion certificate, containing all information listed in Title 22, Division 9, Chapter 11, Article 6, Section 100395(m) of the California Code of Regulations (CCR). Course completion certificates, digital and paper, shall be tamper resistant;
4. Provide an overview of the applicant's recordkeeping system;
5. Provide other course information requested by the LEMSA; and
6. Pay the established LEMSA CE Provider application fee.

B. The LEMSA will notify the applicant within thirty (30) of application receipt and within thirty (30) days of its decision to approve or deny.

- C. Approval shall be valid for four (4) years from the last day of the month in which the application is approved. It shall be the responsibility of the CE Provider to apply for renewal at least ninety (90) days in advance of the expiration date.
- D. CE providers shall ensure that each CE activity or course meets all required criteria.
- E. Approved CE providers shall approve individual courses, assign course identification numbers, and specify the category, number of hours, and level and type of training for each course authorized.
- F. All records shall be made available to the LEMSA upon request, or during scheduled or unscheduled site visits by LEMSA staff.
- G. Approved CE Providers shall keep the program's staff current in the LEMSA's online licensing management system <https://smchealth.imagetrendlicense.com/lms/public/>. The LEMSA shall be notified in writing within thirty (30) days of any change in CE Provider name(s), address, telephone number, Program Director or Clinical Director.

V. PREHOSPITAL CONTINUING EDUCATION PROVIDER AUDITS

- A. The LEMSA will audit all approved CE Providers at a minimum of one (1) time during an authorized cycle. CE Providers shall cooperate fully with LEMSA during all audits, including onsite and virtual review of the Provider's records and recordkeeping system(s), facility(-ies) and training equipment, staff qualifications, and other requirements related to the operation as a CE Provider.
- B. A formal audit summary including deficiency report, if applicable, will be issued to the CE Provider within thirty (30) days of audit completion.
- C. If deficiencies are identified, the LEMSA will provide the CE Provider an opportunity to cure noted deficiencies within thirty (30) days. Failure to remedy deficiencies within the initial thirty (30) day period may result in issuance of a formal Notice to Cure. It shall be the responsibility of the CE Provider to effectively cure all deficiencies within the cure period specified in the Notice.
- D. Failure to effectively cure noted deficiencies may result in suspension or revocation of CE Provider approval.